

After-Hours Triage Calls - UWNC Orcas Island - 1/1/2019 to 1/31/2019

Date of Call	Day of Week	Time of Call	PCP	Reason for Call	Protocol	Disposition	Final Disposition per medical record notes
01/01/19	Tue	4:16 PM	RUSSELL, DAVID LEE	BLURRED VISION	VISION LOSS OR CHANGE-ADULT-AH	See PCP When Office is Open (Within 3 Days)	Pt requests pcp visit for 1/2/19. Patient seen in clinic on 1/2/19
01/01/19	Tue	5:48 PM	ALPERIN, MICHAEL D	RESULTS	PCP CALL - NO TRIAGE-ADULT-AH	Call PCP Now	On-call provider discussed results, new ordered faxed on 1/2
01/02/19	Wed	12:25 PM	PCP, UNKNOWN	ALLERGIC REACTION	FOOD REACTIONS-PEDIATRIC-OH	Home Care	Pt had no history in UW system and was calling from California. Clinic RN messaged pt on 1/2 advising to go to Urgent Care in CA and then establish care when they return.
01/03/19	Thu	6:14 PM	ALPERIN, MICHAEL D	LEG INJURY	None Listed	Call PCP Now	Spoke with on-call provider who gave home advice.
01/05/19	Sat	11:19 PM	FLEMING, CAMILLE	URINE PROBLEM	URINARY SYMPTOMS-ADULT-AH	Go to ED Now	Spoke with on-call provider and issue resolved. Clinic RN called pt on 1/7, scheduled visit on 1/9.
01/07/19	Mon	1:43 PM	ALPERIN, MICHAEL D	URI	BREATHING DIFFICULTY-ADULT-OH	Go to Office Now	Pt was seen in clinic same day. This call was routed to the Community Care Line during business hours due to seriousness of symptoms described by patient (breathing difficulty)
01/11/19	Fri	7:42 AM	PCP, UNKNOWN	BACK PAIN	BACK PAIN-ADULT-AH	Call PCP Now	on-call provider spoke with patient, went to hospital same day.
01/12/19	Sat	12:00 AM	RUSSELL, DAVID LEE	RESULTS	INFORMATION ONLY CALL - NO TRIAGE-PEDIATRIC-OH	Call PCP Now	This was a lab result - on-call provider was contacted. Clinic RN contact pt on 1/14 regarding a related referral, Dr. Russell called pt on 1/22 to check in
01/12/19	Sat	9:57 AM	RUSSELL, DAVID LEE	BLEEDING/BRUISING	TRAUMA - SKIN-ADULT-AH	Go to ED Now	Pt sent to Peace Island ED for stitches
01/12/19	Sat	4:05 PM	ALPERIN, MICHAEL D	MEDICATION QUESTIONS	MEDICATION QUESTION CALL-ADULT-AH	Call Pharmacist Within 24 Hours	Refill request. Clinic RN resolved.
01/12/19	Sat	5:11 PM	PICKARD, KIRSTEN	MEDICAL ADVICE	INFORMATION ONLY CALL-ADULT-AH	Call PCP When Office is Open	RN provided information requested.
01/12/19	Sat	7:27 PM	PICKARD, KIRSTEN	ANIMAL BITE	ANIMAL BITE-ADULT-AH	See Physician Within 4 Hours (or PCP Triage)	Spoke with on-call provider who discussed next steps.
01/13/19	Sun	7:32 PM	MCFARLAND, DAVID KEVIN	NUMBNESS	NEUROLOGIC DEFICIT-ADULT-AH	Call EMS 911 Now	Spoke with on-call provider. Patient seen in clinic on 1/14.
01/17/19	Thu	7:52 AM	RUSSELL, DAVID LEE	ABDOMINAL PAIN	ABDOMINAL PAIN - MALE-PEDIATRIC-AH	Home Care	Clinic RN called mother back at 8:03AM same day. No f/u needed.
01/21/19	Mon	8:14 PM	GOSSOM, JOHN BURK	MEDICATION MANAGEMENT	MEDICATION QUESTION CALL-ADULT-AH	Call PCP Now	on-call provider contacted who confirmed prescription request for pharmacy
01/26/19	Sat	6:36 AM	RUSSELL, DAVID LEE	MEDICAL ADVICE	CHEST PAIN-ADULT-AH	Call EMS 911 Now	911 was called. Pt went to ED
01/26/19	Sat	9:35 AM	ALPERIN, MICHAEL D	FALL	INFORMATION ONLY CALL-ADULT-AH	Go to ED Now	912 was called. Pt went to ED